

## **Action Plan**

خطة الاجراءات

Document #: ASU-QAA-06-03

Rev #: 01 Effective Date: 19.06.2019

Page 1 of 3

| Source of Action Plan (Audit, Survey, Review, other)<br>مصدر خطة الاجراءات (تدقيق، نتائج استبيان، مراجعة، أخرى)   | QAA-UK Institutional<br>Quality Review (IQR) | Name: Programme/ Department/<br>Directorate/ Office/ Unit<br>اسم الجهة: البرنامج/ القسم / الإدارة/ المكتب/ الوحدة | ASU<br>(Institutional) |
|---|--|---|------------------------|
| Audit Reference No. / Title and Date of Review or<br>Survey<br>الرقم المرجعي للتدقيق/ عنوان المراجعة أو الاستبيان | IQR  | Date of Audit Report/ Review/ Survey<br>تاريخ تقرير التدقيق/ المراجعة/ الاستبيان                                  | May 2022               |

| ltem No. in the<br>checklist/ Survey/<br>Review Report<br>رقم البند في قائمة التحقق/<br>الاستبيان/ تقرير المراجعة  | Recommendation (if any)<br>التوصية (ان وجدت)  | Action<br>الاجراء   | KPI<br>مؤشر الأداء                  | Timeline<br>موعد الانتهاء | Responsible<br>person/ dep<br>الشخص/ الجهة<br>المسؤولة | Budget<br>الميزانية |
|--|---|---|-------------------------------------|---------------------------|--|---------------------|
| ASU has partnered with AdvanceHE to offer a fellowship scheme for its academic staff to recognise excellence in teaching and learning and student support. A high proportion of academic staff have achieved certifications at different levels of the fellowships                   | Maintain the partnership with AdvanceHE   | Partnership<br>Agreement<br>Record of   | Continuous                          | VP Acad                   | -  |                     |
|  | Sustain the high proportion of staff achieving fellowships from HEA   | staff holding HEA fellowships   | Continuous                          |                           |  |                     |
| ESG Standard 1.7 Information Management (Good Practice)  The University's IT systems integrate databases and other sources of information allowing accessibility of data and the embedding of management information into decision-making processes at all levels of the institution | databases and other sources of  | Update the systems with latest technology and versions continuously   | Updated<br>systems                  |                           |  |                     |
|  | Maintain the integrated databases and current workflow-based system design  | Integrated<br>Databases   | Continuous                          | VP Admin                  | -  |                     |
| ESG Standard 1.1 Policy for quality assurance  | Make the Quality Manual, or an alternative description of the institutional quality policy publicly available, for example by posting it on the institution's website | Prepare an alternative description of the institutional quality policy for the purpose of the public availability | Quality<br>Policy on the<br>website | Nov<br>2022               | QAAC   | -                   |



## **Action Plan**

خطة الاجراءات

Document #: ASU-QAA-06-03

Rev #: 01 Effective Date: 19.06.2019

Page 2 of 3

| Item No. in the<br>checklist/ Survey/<br>Review Report<br>رقم البند في قائمة التحقق/<br>الاستبيان/ تقرير المراجعة  | Recommendation (if any)<br>التوصية (ان وجدت)  | Action<br>الاجراء  | KPI<br>مؤشر الأداء       | Timeline<br>موعد الانتهاء | Responsible<br>person/ dep<br>الشخص/ الجهة<br>المسؤولة | Budget<br>الميزانية |
|--|---|--|--------------------------|---------------------------|--|---------------------|
| ESG Standard 1.1 Policy for quality assurance  Strengthen the process for reviewing policies and other key documents and develop an effective process to identify the implications of each policy revision on other policies and key documents be introduced, to ensure that any asynchronicities are detected and rectified before revised policies are published | policies and other key documents and  | Prepare a mapping document identifying<br>the policies and other key documents<br>that are affected by any change of a<br>certain policy                                     | Mapping<br>Document      | Jan<br>2023               | QAAC   | -                   |
|  | Add the mapping document to the<br>"Policy for the Development and Review<br>of Policies and Procedures"                                  | Updated<br>Policy  | Jan<br>2023              | QAAC                      | -  |                     |
|  | rectified before revised policies are   | Update the "Policy for the Development and Review of Policies and Procedures" by adding a procedure for the review of all relevant key documents as per the mapping document | Updated<br>Policy        | Jan<br>2023               | QAAC   | -                   |
| ESG Standard 1.4 Student admission, progression, recognition and certification  Present programme specific entry requirements in a more consistent manner  | Present programme specific entry  | Identify all key documents that mention the entry requirements   | List of key<br>documents | July<br>2022              | VP Acad  | -                   |
|  | Update all key documents to ensure that the generic and specific entry requirements are presented consistently                            | Updated key<br>documents   | July<br>2022             | VP Acad                   | -  |                     |
| ESG Standard 1.8 Public information  | Formalise its internal procedures for maintaining and approving public information to ensure it is accurate and up-to-date                | Review the "Information Display Policy" to include procedures to maintain and approve public information and to ensure it is accurate and up-to-date                         | Updated<br>Policy        | Sept<br>2022              | VP Admin   | -                   |
| ESG Standard 1.9 On-going monitoring and periodic review of programmes   | Collect student voice in a more structured manner, such as explicit involvement of students in deliberative process, or consultation with | Review the "Monitoring and Review of<br>Programmes Policy" to include the role<br>of students in the periodic review of<br>programmes  | Updated<br>Policy        | Sept<br>2022              | QAAC   | -                   |



## **Action Plan**

خطة الاجراءات

Document #: ASU-QAA-06-03 Rev #: 01 Effective Date: 19.06.2019

Page 3 of 3

| Item No. in the<br>checklist/ Survey/<br>Review Report<br>رقم البند في قائمة التحقق/<br>الاستبيان/ تقرير المراجعة | Recommendation (if any)<br>التوصية (ان وجدت)  | Action<br>الاجراء   | KPI<br>مؤشر الأداء | Timeline<br>موعد الانتهاء | Responsible<br>person/ dep<br>الشخص/ الجهة<br>المسؤولة | Budget<br>الميزانية |
|---|---|---|--------------------|---------------------------|--|---------------------|
|   | representative students as part of the periodic review and programme approval processes | Review the "New Programme<br>Development Policy and Procedures" to<br>include the role of students in the<br>programme approval processes | Updated<br>Policy  | Sept<br>2022              | QAAC   | -                   |

| Name & Signature<br>الاسم و التوقيع | ASU – QAAC  |
|-------------------------------------|-------------|
| Date of Submission<br>تاريخ التسليم | 3 June 2022 |